

pt4me2 TRAVEL DIARY

Werribee line peak hour cancellations have doubled

Latest data on cancellations on the Werribee line show a massive increase in peak hour cancellations in the first half of 2008 compared to the last six months of 2007.

Government figures show 27 AM peak cancellations across Jul – Dec 2007. In Jan – Jun 2008 the AM cancellations jumped to 53.

pt4me2 spokesperson Cr Janet Rice said that peak hour cancellations put enormous stress on passengers and the train system.

“A cancelled train in the morning peak means the next train is over-crowded with many commuters unable to board.”

Cr Rice said that the government’s data which shows less than one per cent of trains cancelled doesn’t tell the story that commuters face on a regular basis – cancelled peak trains and over-crowding.

“So we are asking commuters on the Werribee, Williamstown and Sydenham lines to tell it like it is. Fill out a one-week travel diary with your actual experience on the trains and we’ll share it with the Minister for Public Transport.”

The one week travel diary, which can be filled out either on paper or online (www.pt4me2.org.au), asks people who are travelling in the morning and afternoon peak times to record whether their train was on time, late or cancelled, and, if late, what the consequences were for them personally.

The Metropolitan Transport Forum will collate the data and present it to the Minister for Transport, Lynne Kosky MP, as part of the pt4me2 campaign for better public transport services for the West.

Travel diaries need to be completed by 3 October 2008. There are three monthly MET tickets to be won.

For more information:

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To download the paper survey go to http://www.pt4me2.org.au/diary_west.html

Metropolitan Train - Service Reliability - Werribee Line

Period	Measure	2007						2008						
		July	August	September	October	November	December	January	February	March	April	May	June	July
AM Peak	Delivered	260	272	235	292	270	243	263	264	224	262	281	252	290
	Cancelled	4	4	5	7	3	4	10	9	10	11	5	8	9
	Scheduled	264	276	240	299	273	247	273	273	234	273	286	260	299
PM Peak	Delivered	220	230	200	227	208	184	202	207	176	211	242	220	253
	Cancelled				3	2	6	8	3	4	2			
	Scheduled	220	230	200	230	210	190	210	210	180	213	242	220	253
Werribee Total	Delivered	3,242	3,278	3,127	3,284	3,169	3,196	3,257	3,064	3,216	3,152	3,309	3,161	3,314
	Cancelled	16	10	16	25	23	41	36	25	32	41	18	20	18
	Scheduled	3,258	3,288	3,143	3,309	3,192	3,237	3,293	3,089	3,248	3,193	3,327	3,181	3,332

Metropolitan Train - Service Reliability - Sydenham Line

Period	Measure	2007						2008						
		July	August	September	October	November	December	January	February	March	April	May	June	July
AM Peak	Delivered	284	298	260	317	293	262	290	294	249	294	328	299	339
	Cancelled	2	1		5	1	4	4		3	3	2	1	6
	Scheduled	286	299	260	322	294	266	294	294	252	297	330	300	345
PM Peak	Delivered	242	253	220	251	231	200	228	228	195	234	286	260	299
	Cancelled				2		9	3	3	3	3			
	Scheduled	242	253	220	253	231	209	231	231	198	237	286	260	299
Sydenham Total	Delivered	3,306	3,340	3,190	3,389	3,277	3,280	3,361	3,169	3,321	3,282	3,495	3,348	3,518
	Cancelled	10	6	8	24	12	51	30	16	17	20	21	8	10
	Scheduled	3,316	3,346	3,198	3,413	3,289	3,331	3,391	3,185	3,338	3,302	3,516	3,356	3,528

Metropolitan Train - Service Reliability - Williamstown Line

Period	Measure	2007						2008						
		July	August	September	October	November	December	January	February	March	April	May	June	July
AM Peak	Delivered	218	229	199	225	208	187	207	210	176	210	220	197	230
	Cancelled	2	1	1	5	2	3	3		4			3	
	Scheduled	220	230	200	230	210	190	210	210	180	210	220	200	230
PM Peak	Delivered	240	252	219	245	231	201	227	230	196	224	241	220	253
	Cancelled	2	1	1	8		8	4	1	2	7	1		
	Scheduled	242	253	220	253	231	209	231	231	198	231	242	220	253
Williamstown Total	Delivered	3,208	3,163	3,073	3,195	3,063	3,128	3,192	2,991	3,158	3,096	3,210	3,085	3,227
	Cancelled	21	9	42	37	57	46	32	25	33	24	18	10	5
	Scheduled	3,229	3,172	3,115	3,232	3,120	3,174	3,224	3,016	3,191	3,120	3,228	3,095	3,232